



August 31, 2009

Restatement of policy regarding safety cord devices & The Texton Installation Department

Dear Valued Customer:

Over the years, Texton has readily supplied all of our window covering products that contain a continuous cord loop, with a child safety cord tension device. This component attaches the cord loop to a wall or a surface, and helps prevent any sort of strangulation that could occur with children. In addition, warning labels are put on every shade manufactured that warns dealers and consumers as to the risk if the devices are not used.

From time to time, when Texton has installed a window covering, either the home/business owner or our dealer has specifically requested that they not be attached. In those cases, either someone has deemed that they are unattractive or that they were unnecessary. In any case, we have insisted that they be attached.

Recently, news from around the country, regarding court rulings of child-strangulation deaths and blind safety standards are being reported. In fact, the C.P.S.C. (Consumer Product Safety Commission) has taken a very aggressive stance in this issue. New safety standards are being written today. In the very near future, new laws and new safety devices are going to be implemented in our industry.

Texton will continue to take an aggressive approach to these issues. In keeping with this, **we will not install any window covering without its respective safety device.** Please be aware of this. We do not want our installers to be caught in a situation in which they are asked to break this policy. They will not risk their position at Texton. If a consumer refuses this, then the installer will remove and return the product. Please keep in mind that the dealer will remain responsible for the purchase and the installation of the product regardless.

We take this stance for two reasons:

1. We are protecting the consumer, the dealer and Texton.
2. It is the right thing to do.

In addition, as soon as the details of these coming safety standards are made available, we will be sure to keep you notified.

Thank you for you understanding and for your continuing support.

Very Truly,

Ed Williams
CEO, Texton, Inc.

114 South Kirby Street
Garland, TX 75042
800-442-1540 972-494-5941 Fax 972-276-5104
www.texton.com sales@texton.com