

Local Delivery

Under 90"	All Roller Shades & Transitional Shades, Under 90"	No Charge*	Delivery via TEXTON truck to specified warehouses. Delivery occurs every 2 weeks
90" and Over	Each shade over 90"	\$40	
			*Shades under 90" may be eligible for an additional discount when selecting regional warehouse delivery.

Common Carrier & LTL Freight Contiguous 48 States

Under 90"	All Roller Shades & Transitional Shades, Under 90"	No Charge	UPS / FedEx Ground Service
90" to 103"	Price for 1st Shade	\$150	LTL / Freight service to commercial locations with dock-height door or will-call at shipping terminal for all shades over 90".
	Each Additional Shade (over 90" to 103")	\$40	
Over 103" to 120"	Price for 1st Shade	\$190	
	Each Additional Shade (over 103" to 120")	\$40	
Over 120" to 144"	Price for 1st Shade	\$220	
	Each Additional Shade (over 120" to 144")	\$40	
Over 144"	Quote Required		

Delivery to Residential, Limited Access & Non-TEXTON Storage Units

A per-order surcharge of \$185 will be applied to all orders shipping LTL / Freight, delivered to a residence, a commercial location without a 48" dock height door (Commercial Limited Access) or non-TEXTON storage unit. Please refer to conditions below for additional information on freight surcharges.

Conditions

Definition of Delivery Location Types

Not all commercial deliveries are priced the same. Just because your business is in a commercial location, does not automatically qualify you for discounted commercial rates. Below is a summary of delivery location types:

Commercial with Dock Height Door: A location which has a loading dock 48" off the ground, allowing a truck to unload without the need for other truck equipment.

Commercial Limited Access: A location without a loading dock of 48" off the ground. *This includes ground-level garage doors, storage units and similar.* A limited access fee will be applied to your order, in addition to any other required fees to unload freight.

Residential Delivery: A location which includes a house, townhome, condominium, apartment or similar. A residential delivery fee will be applied to orders shipped to this type of location.

Standard Handling Charge

A per unit handling fee of \$8.00 will be applied on all products (excludes shutters, small parts and repairs). This per unit charge is applied to all orders, regardless of the method of delivery.

Required Equipment for Unloading

The limit of responsibility for freight lines is delivery to the location. Unless specified, freight lines are not required to help unload packages from the truck. It is assumed that the recipient will have the necessary equipment to offload packages without the assistance of the freight line. If you require assistance from the freight line to unload packages, a separate fee will be billed accordingly.

Fork Lift & Flatbed Delivery

If recipient is unable to unload an LTL shipment at their address and requires the help of the freight company, an additional surcharge will be applied and billed separately.

Re-routing & Special Handling Requests

Dealer will be billed the actual costs of these services. This includes rerouting from a commercial to residential delivery location.

Order Reships

Reships due to incorrect address will be charged actual freight charges. Also, if the order is refused and wanted another day the freight charges will be billed.

Freight Damage

We strongly recommend that someone from your company is present during the delivery of all shipments.

Visible Damage: Must be noted in writing with the driver at the time of delivery. Usually, this is noted on the delivery receipt, or electronic delivery receipt. Please check closely for any damage including tears in the packaging, dents or scuffs on the boxes or damage to the pallets. Any damage must be noted at the time of delivery in writing with the driver to be considered "visible damage". In the instance that visible damage is noted, Texton has up to 30 days to process a freight claim with a carrier.

Concealed or Internal Damage: If no damage is noted at the time of delivery, but found after the driver leaves, you have only 5 calendar days to report this damage to Texton. All freight/LTL companies allow only 5 days for claims to be filed for what is "concealed", or "internal" damage. They allow no exceptions to this policy. Any concealed damage claim made after the 5 day period will result in a claim denial by the freight company. Replacement product will be provided at a charge to your company.

Photos of damaged product and packaging must accompany any claim for damage. You are responsible for providing these photos when contacting Texton.

Many of the freight companies reserve the right to make a field inspection of the damaged product and the packaging that was used. Please do not discard any packaging or product until instructed to do so by an authorized Texton agent.

Local Delivery			
TEXTON Warehouses	Up to 3 Shades, Any Size	\$200	Delivery via TEXTON truck to specified warehouses. Delivery occurs every 2 weeks
	Each Additional Shade Over 3 shades	\$50/unit	
LTL Freight (Not in Proximity of TEXTON Warehouse Locations)			
Under 96" Width	Price for 1st Shade	\$150	LTL / Freight service to commercial locations with dock-height door or will-call at shipping terminal for all exterior shade orders.
	Each Additional Shade (under 96")	\$50	
96" - Under 144" Width	Price for 1st Shade	\$250	
	Each Additional Shade (over 96" to 144")	\$50	
144" - Under 228" Width	Price for 1st Shade	\$400	
	Each Additional Shade (over 144" to 228")	\$75	
Over-Sized Freight (5 Shades or more)	Quote Required		
228" Wide or Greater	Quote Required		

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Shutters (Within 300 mile Radius of Dallas-Fort Worth)			
Base Charge	Per SQFT Shipping & Handling	\$1.85/SqFt	Ships LTL freight. Commercial delivery with loading dock or will-call at shipping terminal only.
	Minimum Shipping & Handling Per Order	\$150	
Over 90" In Any Dimension	Per Unit Surcharge	\$70	
Over-Sized Freight (More than 10 line items)	Per Order Surcharge	\$100	
Residential Delivery	Per Order Surcharge	\$185	
Delivery outside of DFW 300 Mile Radius		\$2.85/SqFt	
If the order includes any dimension of 90" or greater, a \$100 per order surcharge will be applied.			

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